



Date			
Name			
Phone Number		Email Address	
Postal Address			
Would you like a response to your feedback from The Freeling Fliers Basketball Club			<input type="checkbox"/> Yes <input type="checkbox"/> No
Has this matter been previously discussed with a Committee Member?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If yes, with whom did you discuss this?			
This is a:	<input type="checkbox"/> Compliment <input type="checkbox"/> Comment <input type="checkbox"/> Complaint		
Feedback (please give a detailed description using dates and times where possible):			

- Your feedback will be acknowledged within three days.
- You will receive a response to your feedback within 10 days if you have requested one. If this is not possible, we will send you a letter explaining why there is a delay and then respond in full to your feedback within 28 days.
- The reply you receive will tell you what to do if you are not happy with the response you have received from The Freeling Fliers Basketball Club Committee.
- We will always use your feedback to continually improve our services.
- Please hand this to a Freeling Fliers Basketball Club Committee directly or email to freelingfliers@hotmail.com